

James Waterman

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Portfolio: jameswaterman.uk/portfolio

I am a highly motivated individual who is constantly looking to expand my skill set. I have enjoyed working in a bar to fund my learning and give me time to develop and practice my skills in Front-End Web Development. I am now ready and eager to apply these skills in a new career where I can demonstrate what I've learnt and continue to expand upon my knowledge base.

Key Skills

- An approachable and naturally helpful person who works in a thorough and committed manner
- A quick learner who welcomes any challenge and can easily adapt to new systems and procedures
- Able to work under pressure and to deadlines yet retain a good sense of humour
- Dedicated to completing tasks to the best of my ability
- Enjoy collaborating with colleagues and customers however am also comfortable working independently
- Excellent methodical problem-solving and numeracy skills

Education

Codecademy – April to June 2020

- Certificate in Front-End Web Development
- Certificate in Full-Stack Web Development
- Certificate in Responsive Design
- Certificate in Sass
- Certificate in Interactive JavaScript Websites

Brockenhurst College – September 2015 to June 2017

- Geology A Level - Grade: A
- Biology A Level - Grade: A
- Chemistry A Level - Grade: B

Ringwood School – September 2010 to June 2015

- Maths GCSE - Grade: A
- English Language GCSE - Grade: B
- Geography GCSE - Grade: A
- Biology GCSE - Grade: A
- Chemistry GCSE - Grade: A
- Physics GCSE - Grade: B
- Environmental and Land Based Science GCSE - Grade: B
- Physical Education GCSE - Grade: B
- English Literature GCSE - Grade: C
- French GCSE - Grade: C
- Personal Project GCSE - Grade: B
- ICT Cambridge Nationals - Grade: Merit

Work Experience

Framptons New Forest - May 2018 to Present

Bar Tender promoted to Bar Supervisor

- Gained experience Leading a team in a busy and fast paced environment
- Key holder. Responsible for opening and closing and ensuring the correct procedures were followed for both
- Handling the tills including: floating the tills, performing the end of day procedures and banking

- Keeping track of time management during shifts. Making sure changeover was handled smoothly and on time and the customer orders were being turned around on target.
- Taking promotional photography for the website and social media
- Arranging customer bookings and handling events.
- Organising and supporting my team to create a positive customer experience
- Dealing with customer complaints and ensuring all issues were resolved in an efficient and positive manner
- Problem solving and resolving issues both with colleagues, customers and suppliers
- Disciplining staff when required
- Carrying out the stock take and ordering of stock and supplies.
- Changing and maintaining the real ales and lines
- Competent barista and mixologist, helping create new cocktail menus
- Providing a professional customer experience when serving at the bar and waiting on tables
- First aid trained and responsible for safety of those on site

Hiata Madl (Après Ski bar in Austria) - November 2017 to March 2018

Bar Assistant

- Gained experience in a busy bar environment during the winter season
- Glass Collecting
- Loading and unloading the dishwasher
- Cleaning
- Restocking the bar

Snowtrax Ski and Snowboard Store – December 2016 to April 2017

Sales Assistant

- Used my snowboarding knowledge to suggest the most appropriate products to customers
- Created a welcoming environment and provided excellent customer service
- Maintained and merchandised the shop floor
- Made sure all the stock was out and displayed
- Experience of using the till and handling cash

Other Experience

- I have experience of working as part of a team from my five years as a Sea Scout and from participating in the Duke of Edinburgh expeditions.
- I have had to quickly adapt to people from all walks of life coming from a family that has fostered for the past 14 years. I had to help any new foster children feel at home by being friendly and approachable. This has enabled me to quickly and confidently get along with others.
- I volunteered at Maverix Snow Camps helping them coach freestyle snowboarding and have demonstrated in their classes.
- Whilst I was at school and then college, I practiced snowboarding to competition level. During this time, I gained sponsorship from multiple companies. I have also had many podium positions in competitions like the Indoor British Championships, in which I came second. This has helped me to develop my social and communication skills due to having to talk to sponsors as well as promoting the companies. I also became confident and independent at a young age as I was able to do seasons abroad and travel widely around my studies. This also demonstrates my ability to manage my time and responsibilities as I achieved excellent grades whilst dedicating myself to the sport.

About Me

I am passionate about snowboarding however also enjoy a variety of other sports. I have experience of sailing, kayaking, rock climbing, surfing, caving, skateboarding and trampolining. I'm a keen amateur photographer and in particular like to document my trips abroad. This led to my interest in web development so I could start a blog about my travels. I also have a more recent found passion for music, having picked up piano, ukulele and guitar.

I am driven to excel in anything I put my mind to and am always pushing myself to achieve my goals and perform at my very best.